




SERVICE & MAINTENANCE

THE EMS APPROACH TO HVACR SERVICE AND MAINTENANCE



24/7 COVER



ENERGY IMPROVEMENTS



RAPID RESPONSE

WHO ARE WE?

With over 50 years experience in the HVAC industry, our wealth of experience and expertise has helped many customers across a wide range of industries. Operating throughout Central and Southern England and Wales, we have in-house design and project management capability, plus highly trained service teams for peace of mind after sales support

 <p>BASED IN HEREFORD AND SOUTHAMPTON</p>	 <p>COVER SOUTHERN AND CENTRAL ENGLAND AND WALES</p>	 <p>CERTIFIED TO ISO 14001:2015 & ISO 9001:2008</p>
 <p>WORK WITH COMMERCIAL EQUIPMENT</p>	 <p>BUSINESS CRITICAL SPECIALISTS</p>	 <p>F-GAS & GAS SAFE ACCREDITED ENGINEERS</p>



For further information:

HEREFORD

Tel: 01432 340 800
Email: info@emsltd.biz
Web: www.emsltd.biz

SOUTHAMPTON

3 GOOD REASONS TO CHOOSE US



OUR EXPERTISE

All of our engineers are kept up to date with the latest technology with regular training to ensure that you are provided with the best service possible. We also make it our responsibility to keep you up to date with the latest legislation and compliance issues so that you can get on with your work knowing that your HVAC systems and their compliance are all in good hands.

RAPID RESPONSE 24/7

We can be on call 24/7 365 days a year for any business critical equipment. Response times will be agreed with you from the start so that we make sure that we meet your expectations.



ALWAYS WORKING TOWARDS EFFICIENCY

As a company we have a policy of always working towards efficiency in every aspect of what we do. We will always advise you of the best solution for long term efficiency in both cost and energy savings. We also offer contracts which are structured to target improvements in efficiency by holding all the risk and thereby giving ourselves the incentive to minimise the number of breakdowns.



TM44 INSPECTIONS

If you have any air conditioning system with a cooling capacity of over 12kW you are legally obliged to have this inspected by an accredited energy assessor every 5 years. Failure to comply could lead to a fine enforced by Trading Standards. EMS can organise this all for you and keep track of when you are next due an inspection so that you don't have to worry about missing any deadlines.



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WHAT DO WE OFFER?

We understand that all business' are unique and have individual needs when it comes HVAC maintenance services which is why we have the following tried and tested service and maintenance plans.

	SILVER MAINTENANCE ONLY	GOLD SEMI INCLUSIVE	PLATINUM ALL INCLUSIVE
INCLUDED IN THE COST OF YOUR CONTRACT	Routine PPM visits	Routine PPM visits Consumables Call-out labour	Routine PPM visits Consumables Call-out labour Breakdown spares Repair work labour and materials
BEST FOR	Relatively new equipment used mostly for comfort cooling	Old equipment which is susceptible to breakdown	Old equipment which is susceptible to breakdown and also business critical

BENEFITS OF AN ALL INCLUSIVE CONTRACT

All risk is transferred to the contractor, therefore;

- High quality PPM control maintained
- Lower repair costs
- Consistent monthly expenditure
- Less administration
- Reduced downtime



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TIME FOR A CHANGE?

SO YOU LIKE WHAT YOU HAVE READ SO FAR BUT...

If you aren't happy with the current service you are receiving from your HVAC contractor and you can get a better offering elsewhere, what's stopping you make the transition?

THERE'S NO GOOD REASON TO STAY IN A BAD CONTRACT ...

**I HAVE BEEN USING THE
SAME CONTRACTOR FOR
YEARS**

**IT'S TOO MUCH TIME AND
EFFORT TO CHANGE
CONTRACTOR**

**OUR CURRENT
CONTRACTOR IS
DOING OK**

...BUT THERE ARE LOTS OF GOOD REASONS TO CHANGE

If you decide to make the move to EMS, you can rest assured that you will be in safe hands. We have a procedure in place to make sure the transition of your contract runs as smoothly as possible. Before any servicing work takes place a dedicated account manager will go through your contract with you and make sure they understand all your requirements including any health and safety, and accreditation needs. One of our engineers will then visit site and survey your equipment ensuring that we can properly plan and be prepared for your maintenance.



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DO YOU KNOW WE ALSO...

We don't just maintain and service HVACR equipment we can offer full turnkey services:-

DESIGN

INSTALLATION

PROJECT MANAGE

ENERGY AUDITS



WOULD YOU LIKE TO FIND OUT MORE?

TEL: 01432 340 800



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